

## **Federal Emergency Management Agency Individual Assistance Programs**

Once your county receives an Individual Assistance designation, these FEMA Programs are available to those who are eligible. You are eligible if you are a disaster-impacted individual with expenses not covered by insurance.

### Individuals and Households Program

*Housing Assistance* provides financial and/or direct assistance to eligible disaster survivors who have necessary expenses and serious needs unmet through other resources, such as insurance.

- Financial Housing Assistance can include Rental Assistance, Lodging Expense Reimbursement, Home Repair Assistance, and Home Replacement Assistance.
- Direct Housing Assistance can include Manufactured Housing Units, Multi-Family Lease and Repair, and Permanent or Semi-Permanent Housing Construction.

*Other Needs Assistance* provides financial assistance to individuals and households who have other disaster-related necessary expenses such as medical, childcare, funeral, personal property, and transportation costs. The U.S. Small Business Administration's (SBA) Disaster Assistance Program provides low-interest, long-term loans to those impacted by a declared disaster.

Crisis Counseling Assistance & Training Program assists in recovery from the effects of a disaster through community based outreach and psycho-educational services.

Disaster Case Management involves creating a Disaster Recovery Plan together with a disaster case manager to reach disaster recovery by meeting unmet needs through available resources.

Disaster Unemployment Assistance provides unemployment benefits and re-employment services to individuals who have become unemployed because of the disaster and who are not eligible for regular State unemployment insurance.

Disaster Legal Services provides legal assistance to low-income individuals who are unable to secure legal services adequate to meet their disaster related needs.

### **HOW TO APPLY**

- Internet: <https://www.disasterassistance.gov>
- Smartphone: downloading FEMA application through <https://www.fema.gov>
- FEMA Toll-Free Helpline: 800-621-3362
- FEMA Toll-Free Helpline for deaf, hard of hearing, or speech disability: 800-462-7585
- Disaster Recovery Center open for limited periods post-disaster near your community.
- U.S. SBA Disaster Loan Assistance: <https://disasterloan.sba.gov/ela>

**Restrictions:** Financial assistance is limited to an annually adjusted amount based on the Department of Labor Consumer Price Index. Applicants whose homes are located in a Special Flood Hazard Area and who receive assistance because of a flood-caused disaster must obtain and maintain flood insurance. Disaster survivors may need to provide documentation to help FEMA evaluate their eligibility, such as proof of occupancy, ownership, income loss, and/or information concerning an applicant's housing situation prior to the disaster. Assistance is limited to 18 months following the disaster declaration.

# Register for Disaster Assistance

---

WEB: [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov)

PHONE: **800-621-FEMA (3362)** | TTY: **800-462-7585**  
(711/Video Relay Service)

---

Have this information ready when you apply:

- Social Security number (one per household)
- Address of the damaged home or apartment
- Description of the damage
- Information about insurance coverage
- Telephone number
- Mailing address
- Bank account & routing numbers for direct deposit of funds



*Disaster assistance is available without regard to race, color, religion, national origin, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA at 1-800-621-3362.*



**FEMA**

# Inscríbese para recibir Asistencia por Desastre

---

WEB: [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov)

TELÉFONO: **800-621-FEMA (3362)** | TTY: **800-462-7585**  
*(711/Servicio de retransmisión de video)*

---

Tenga esta información a mano cuando haga la solicitud:

- Número del Seguro Social (uno por hogar)
- Dirección de la casa o apartamento dañado
- Descripción de los daños
- Información sobre la cobertura del seguro
- Número de teléfono
- Dirección postal
- Números de cuenta bancaria y ruta para el depósito directo de fondos



La asistencia de recuperación por desastre está disponible sin distinción de raza, color, religión, nacionalidad, sexo, edad, discapacidad, conocimiento de inglés o situación económica. Si usted o alguien que usted conozca ha sido discriminado, llame a FEMA al 800-621-3362.

Spanish



**FEMA**

# Anrejistre pou èd pou katastwòf

---

SITWÈB: [www.DisasterAssistance.gov](http://www.DisasterAssistance.gov)

TELEFÒN: **800-621-3362 (FEMA)** | TTY: **800-462-7585**  
(711/Sèvis transmision videyo)

---

Se pou gen enfòmasyon sa yo pare lè w aplike:

- Nimewo Sekirite Sosyal (youn pou chak fanmi)
- Adrès kay oswa apatman ki andomaje a
- Deskripsyon domaj la
- Enfòmasyon konsènan kouvèti asirans
- Nimewo telefòn
- Adrès postal
- Kont labank ak nimewo bankè (routing numbers) pou yo ka depoze lajan an dirèkteman

Èd pou katastwòf disponib san yo pa gade sou ras, koulè, relijyon, orijin nasyonal, sèks, laj, andikap, konpetans nan lang anglè, oswa estati ekonomik. Si ou menm oswa yon moun ou konnen te viktim diskriminasyon, rele FEMA nan 1-800-621-3362.

Registration Flyer 10/16 - Creole



**FEMA**